



May 6, 2009

Mr. Marc Riccardi  
Sales  
Tradesmen of New England LLC  
21 East Dudley Town Road  
Bloomfield, CT 06002

Dear Mr. Riccardi:

I was very pleased with the work performed by your firm as a result of the District's Invitation for Bids to purchase and install a boiler system and ancillary pipe equipment (Boiler Replacement Project Phase 1) at Hartford's Union Station Transportation Center.

The project included the demolition of existing equipment, the installation of new piping and flue system as well of the boiler itself. All phases of the project were carried out in a very professional manner with extensive communication with the contracting agency. The schedule that you prepared, allowed for the prompt completion of the project in time for the winter heating season even though our start date was late in the fall.

We were most pleased with your resourcefulness in minimizing the number of shutdowns that would have been required in order to carry out the project and the fact that the project was completed within budget and on time.

Please convey to the staff how thankful we are for the work performed.

Sincerely,

A handwritten signature in black ink, appearing to read "Sandra E. Sheehan", is written over the typed name.

Sandra E. Sheehan  
Director of Grants and Contract Administration